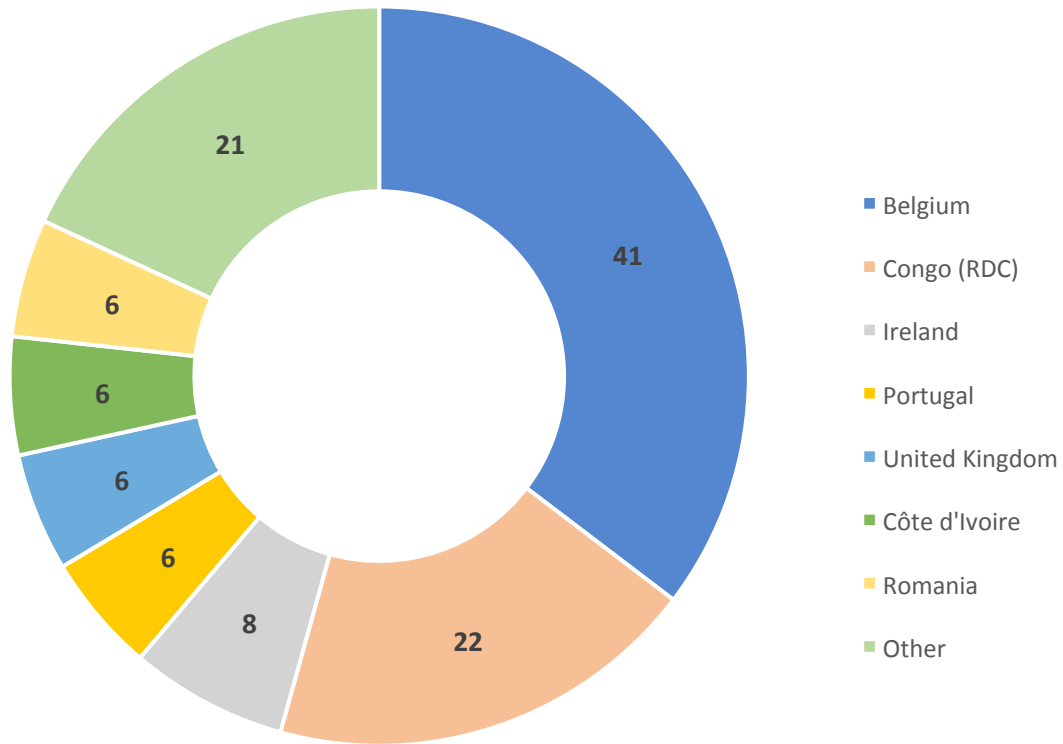




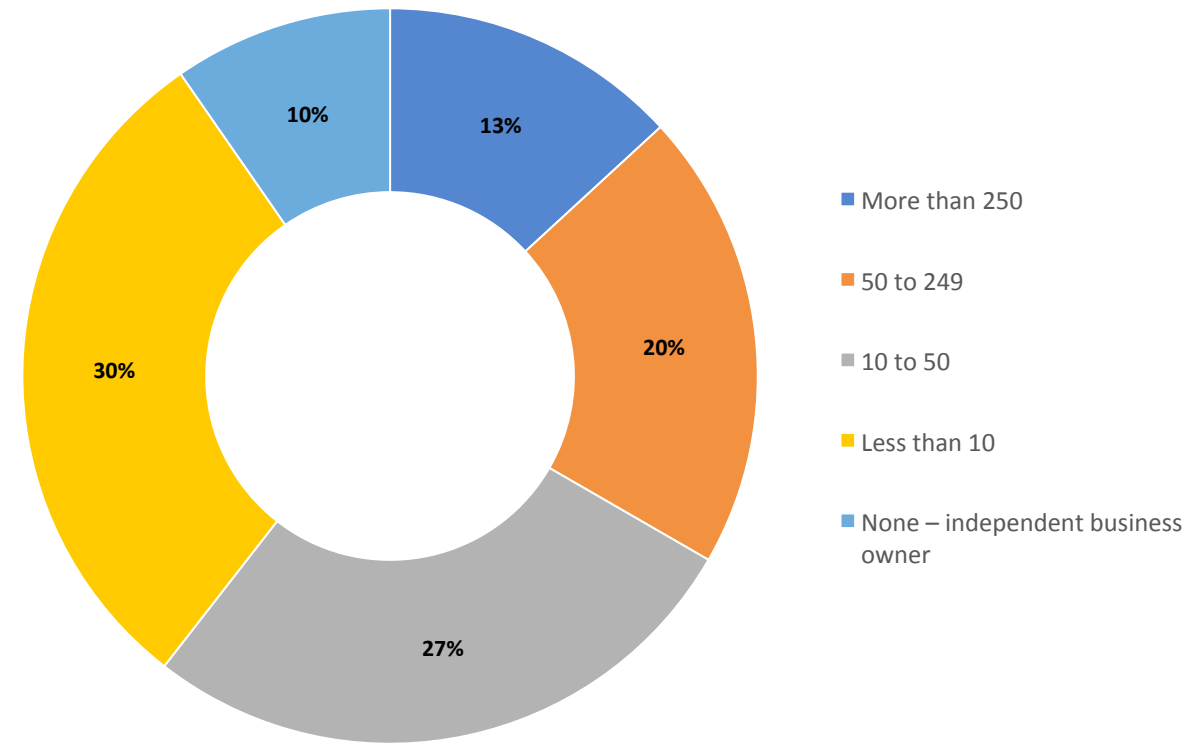
BLCCA

The impact of the Covid-19 pandemic on Belgian and Luxembourg companies active abroad

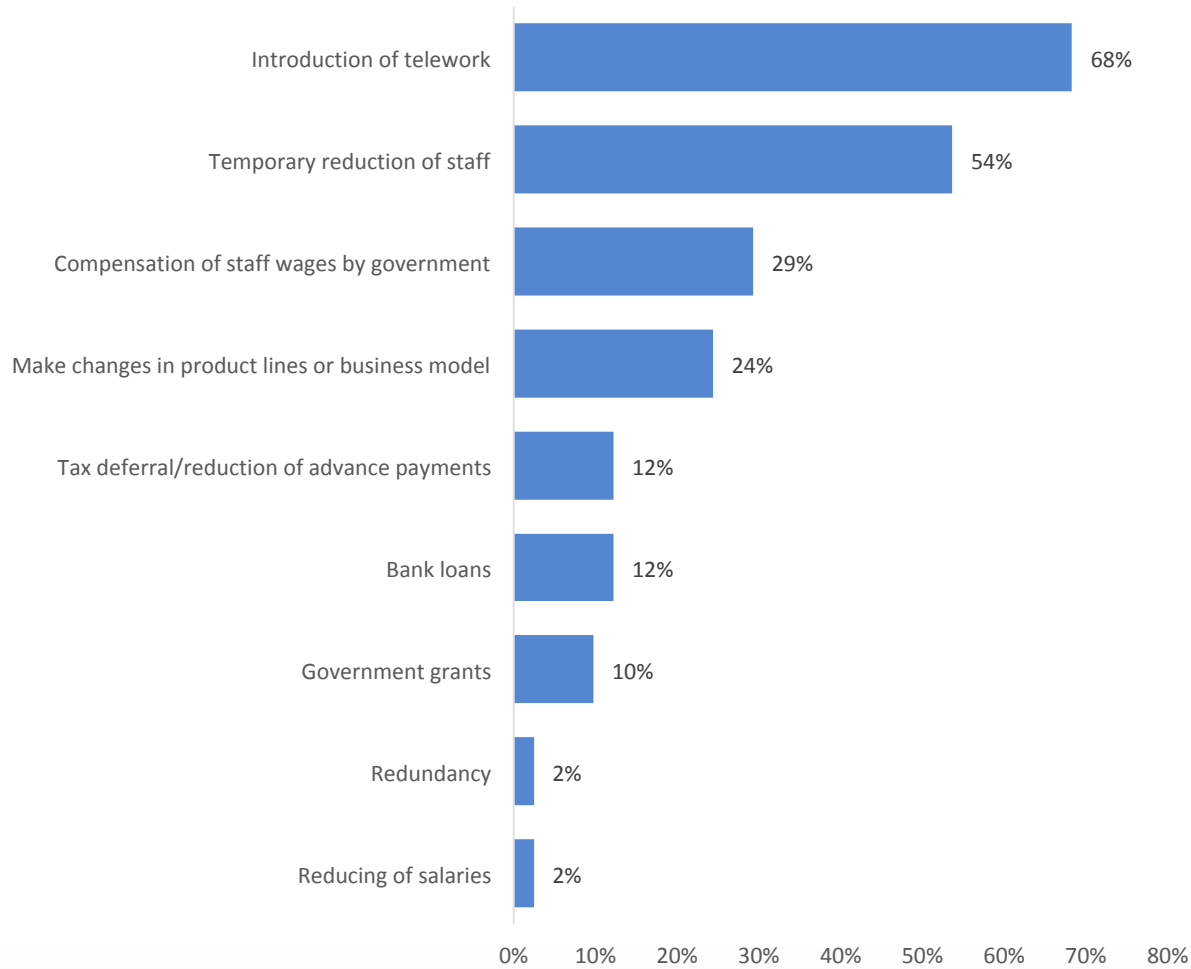
Countries where the respondents' activities are based



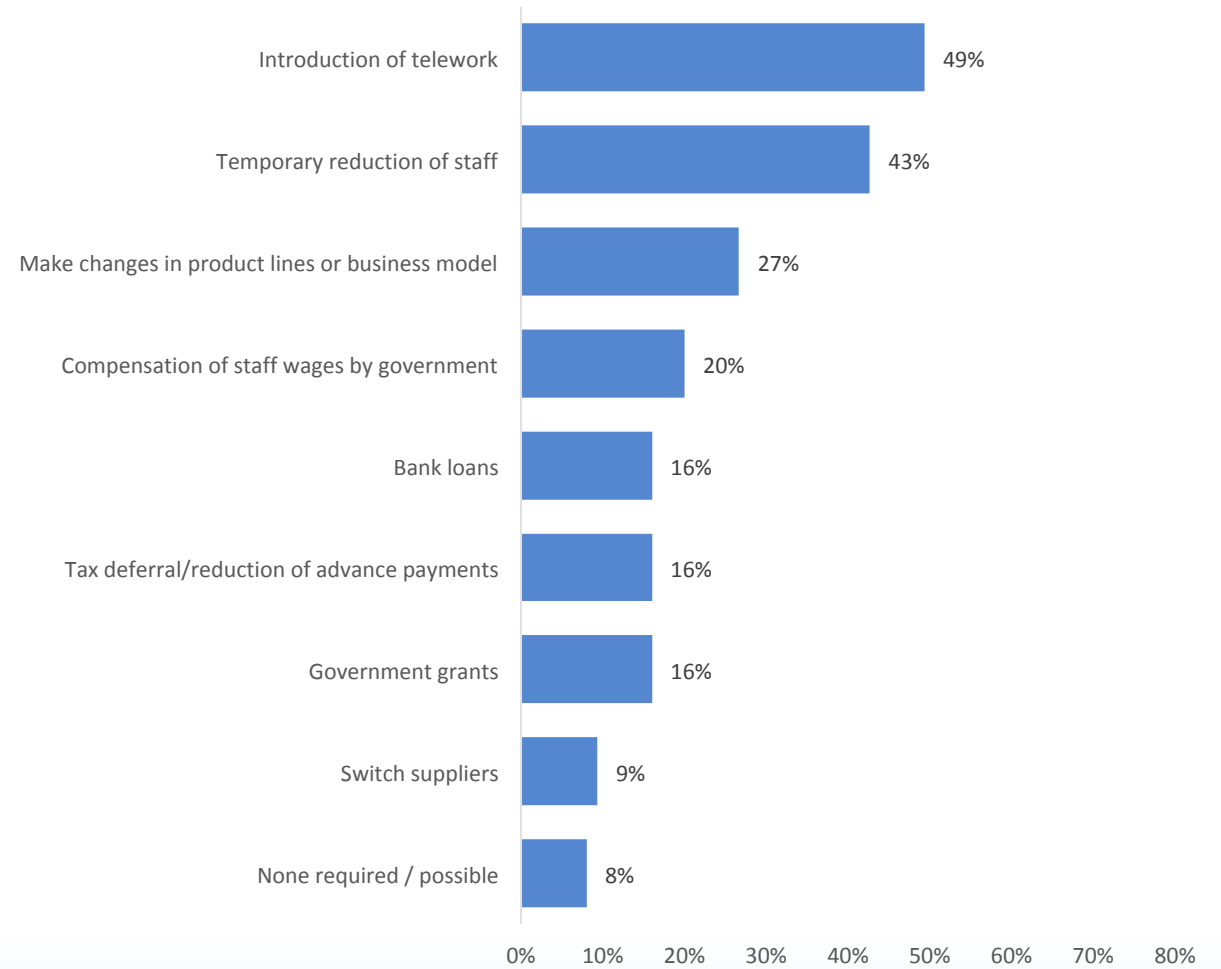
Number of employees



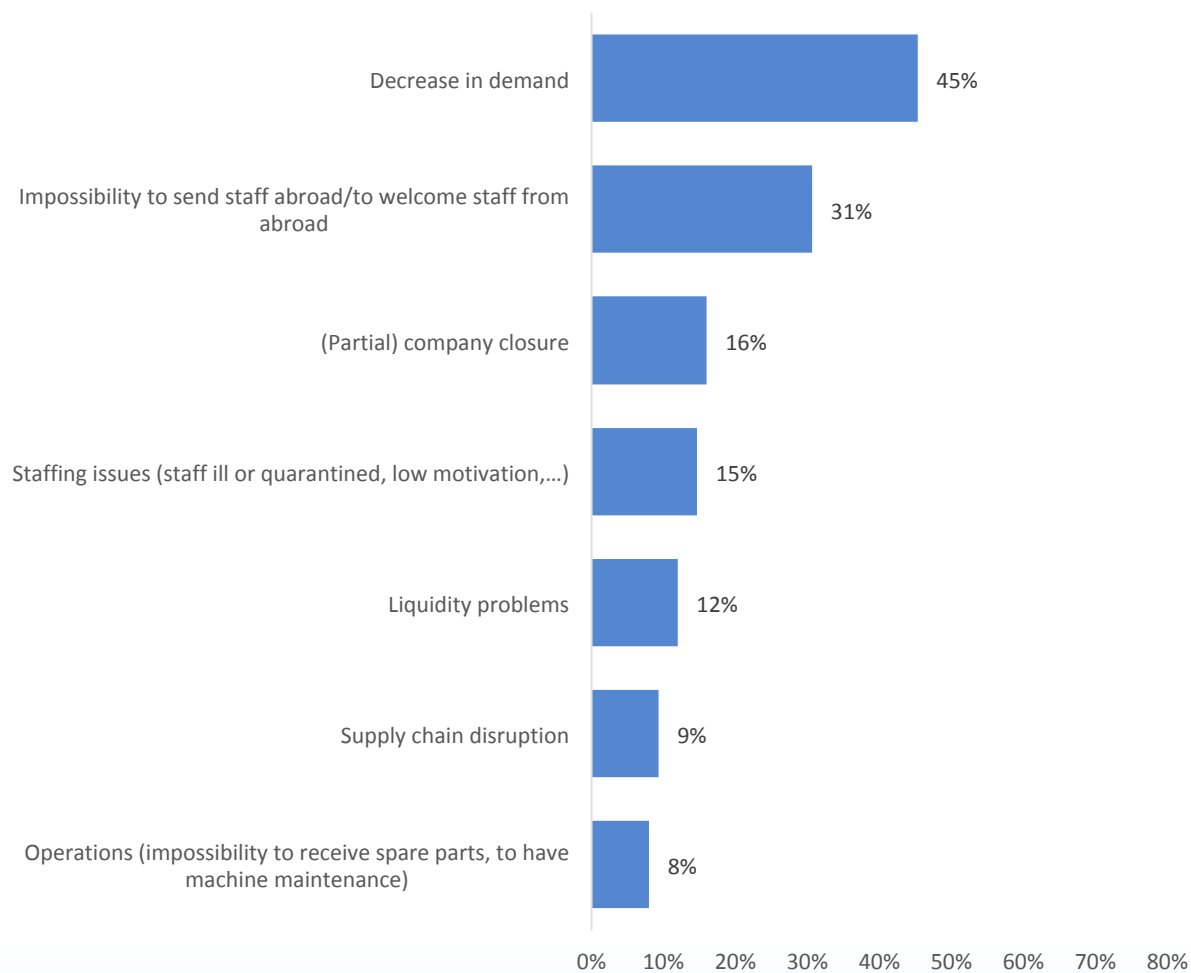
What measures did you take/use to reduce the impact of the crisis? (Business based in Belgium)



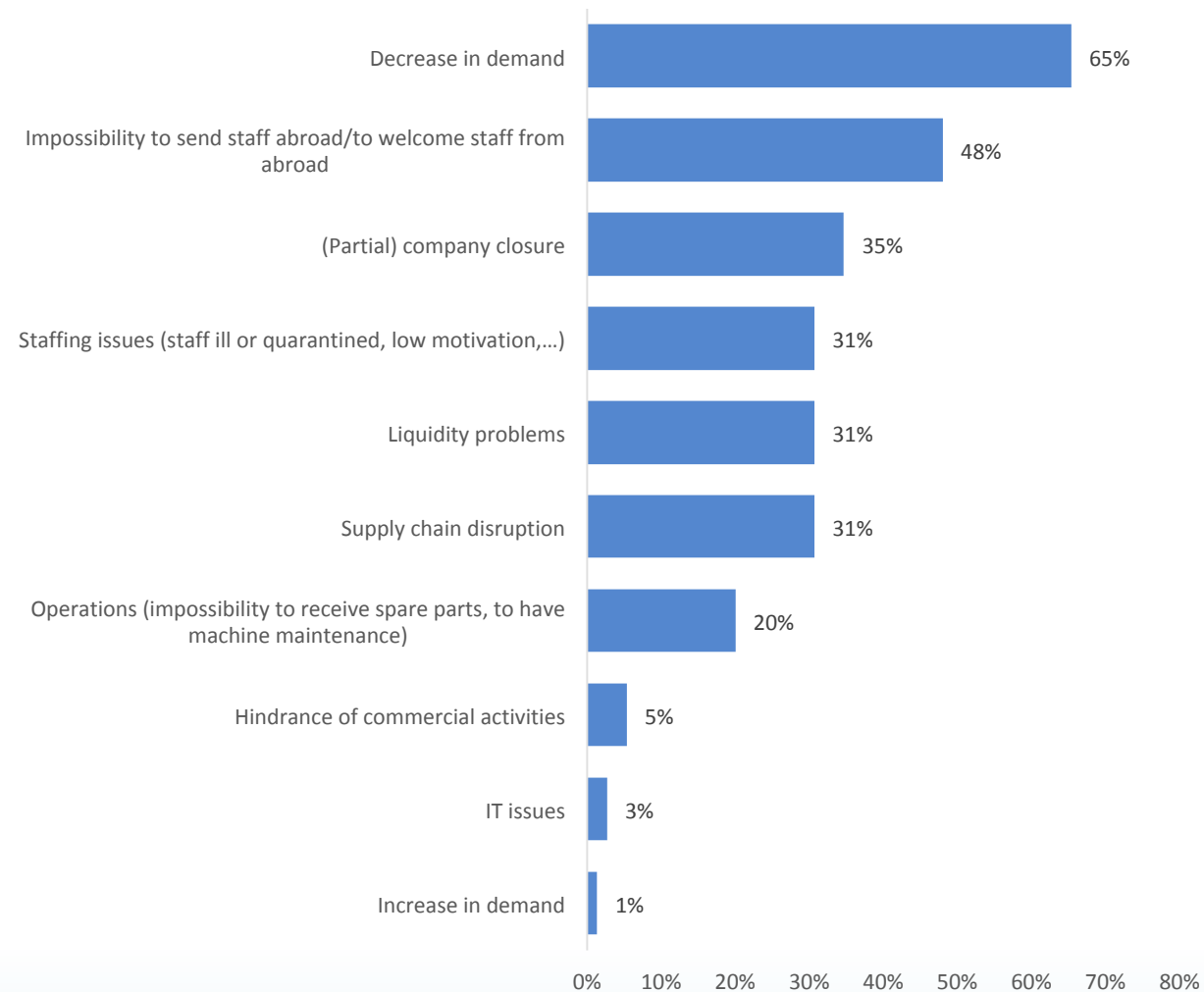
What measures did you take/use to reduce the impact of the crisis? (Business based abroad)



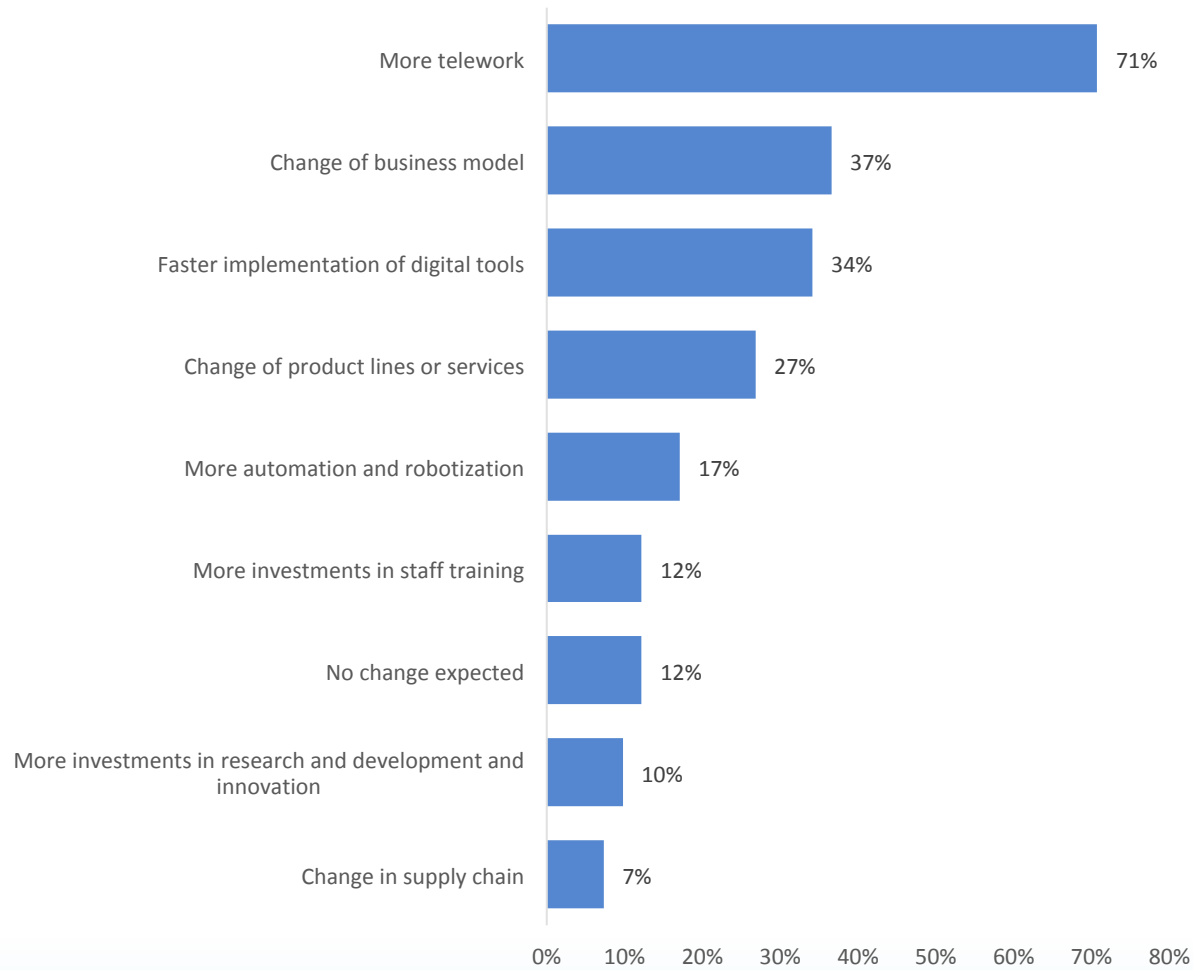
In what way was your business impacted by the Covid-19 crisis? (Business based in Belgium)



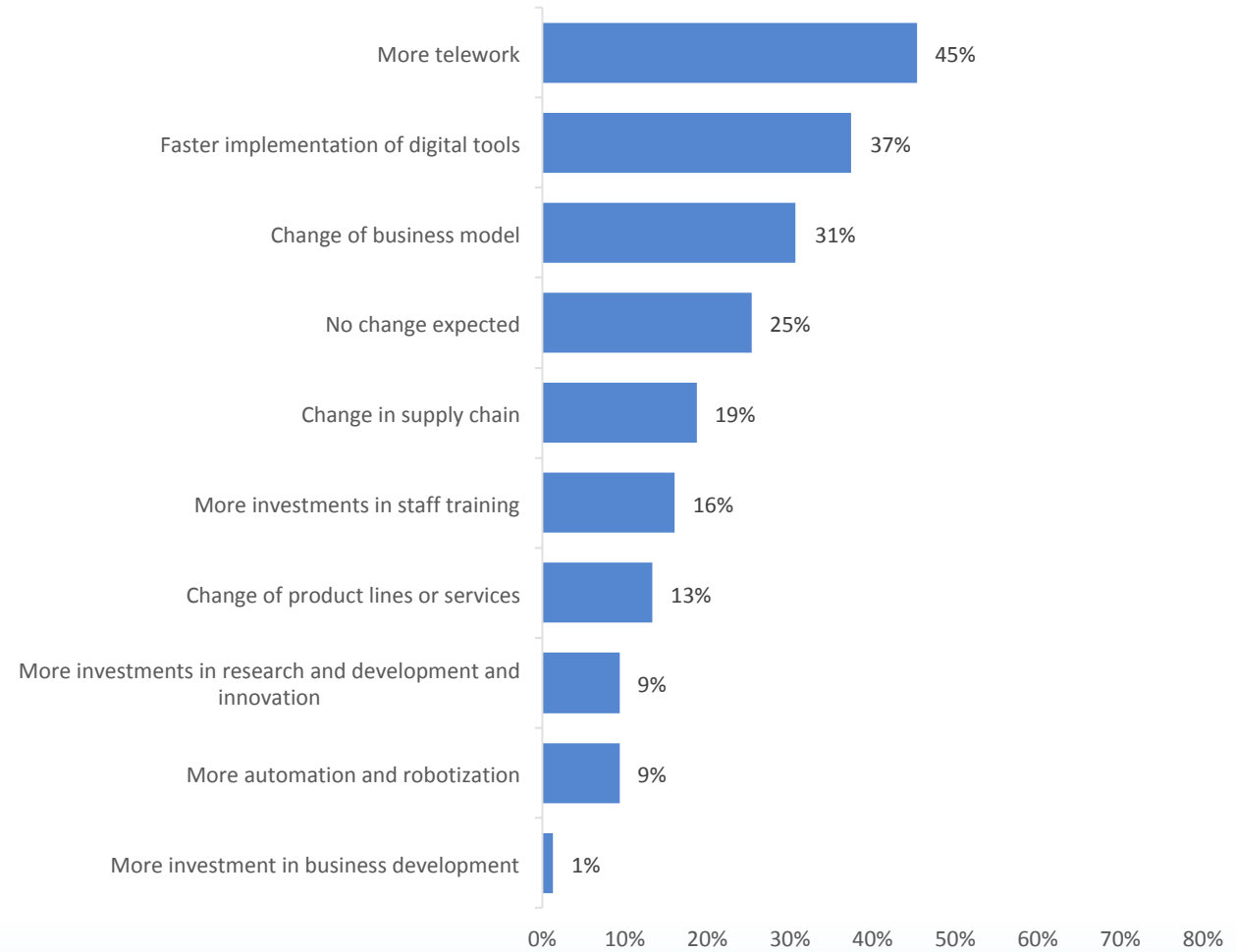
In what way was your business impacted by the Covid-19 crisis? (Business based abroad)



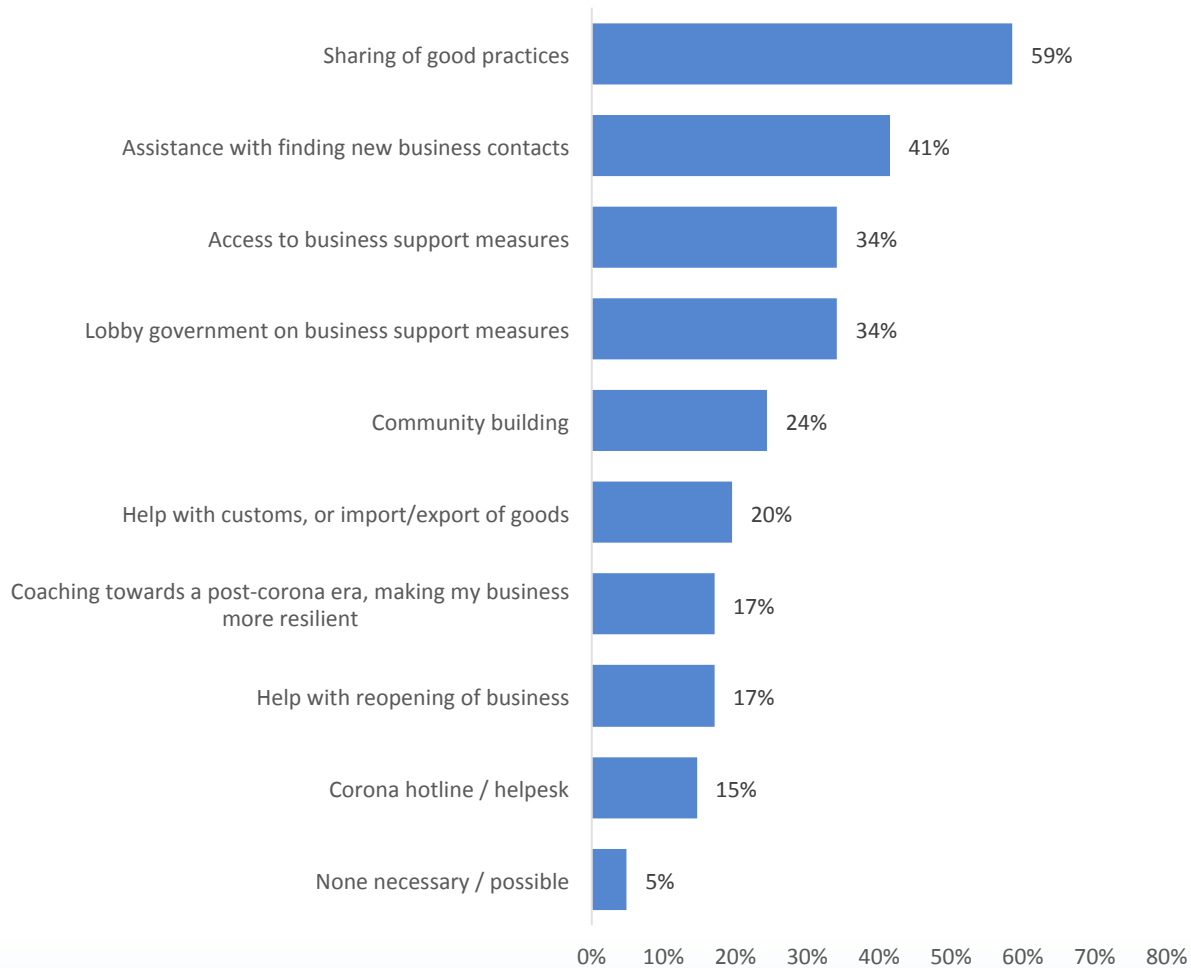
To what extent will the Covid-19 crisis change your company?
(Business based in Belgium)



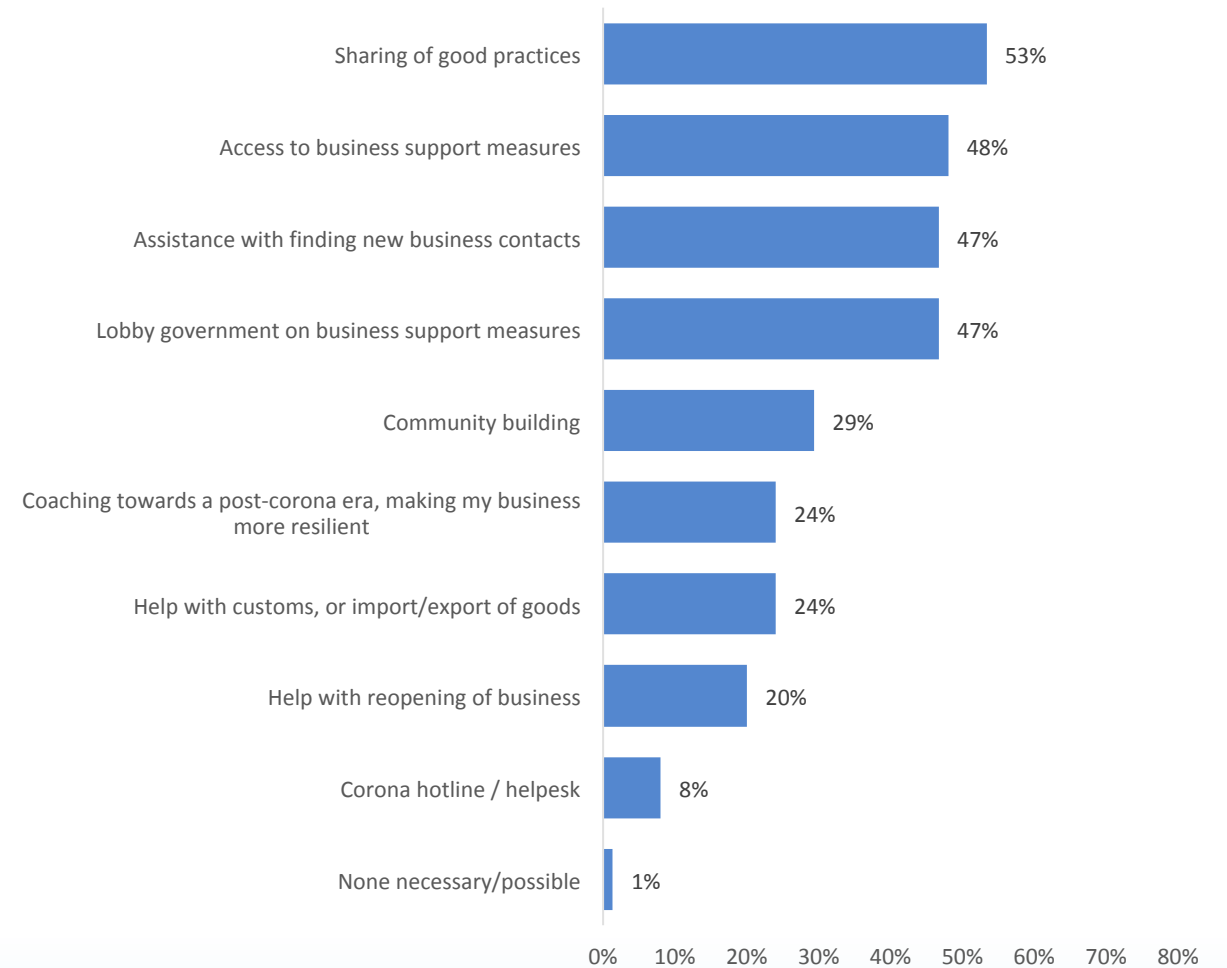
To what extent will the Covid-19 crisis change your company ?
(Company based abroad)



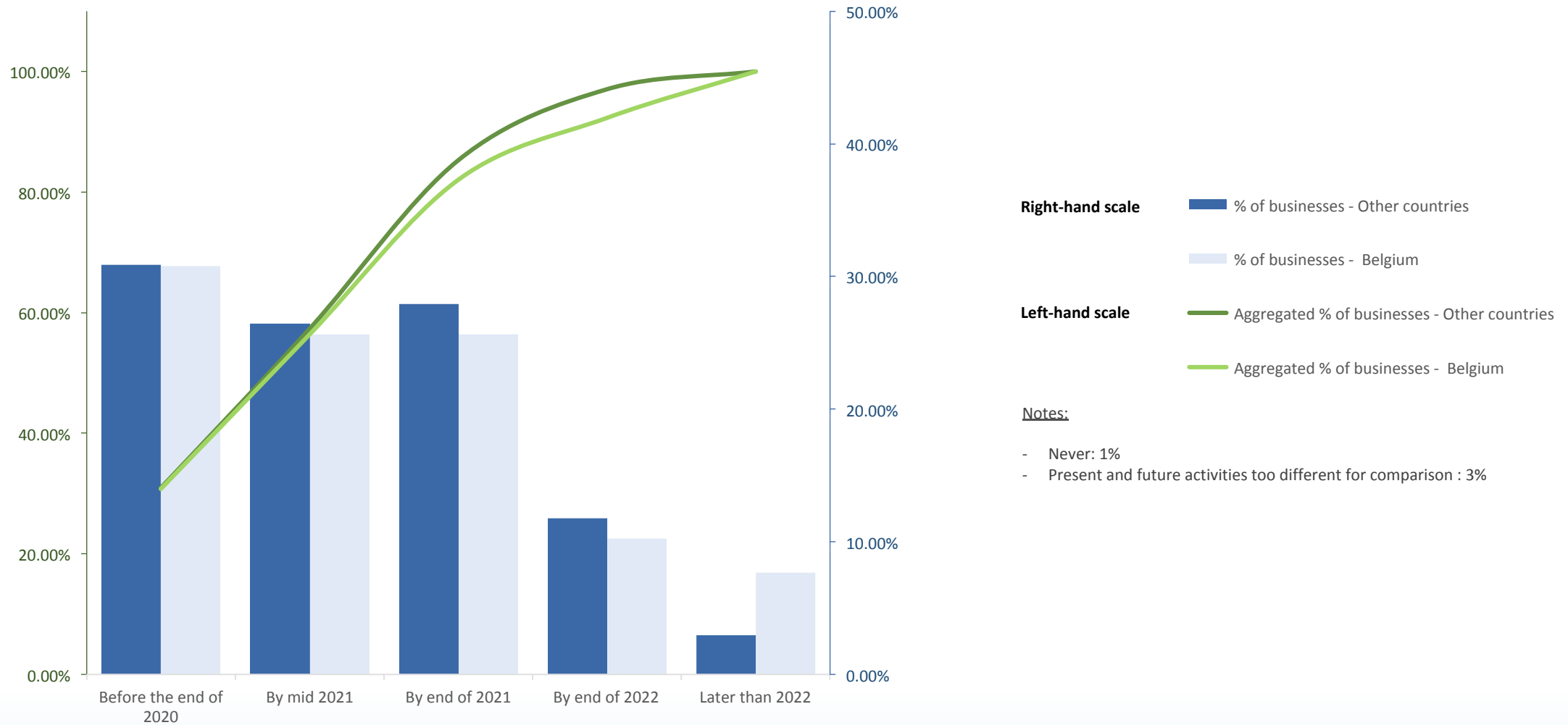
What services do you expect from your chamber of commerce in this crisis? (Business based in Belgium)



What services do you expect from your chamber of commerce in this crisis? (Business based abroad)



Estimated time necessary to get business back at pre-coronavirus level



Right-hand scale

■ % of businesses - Other countries

■ % of businesses - Belgium

Left-hand scale

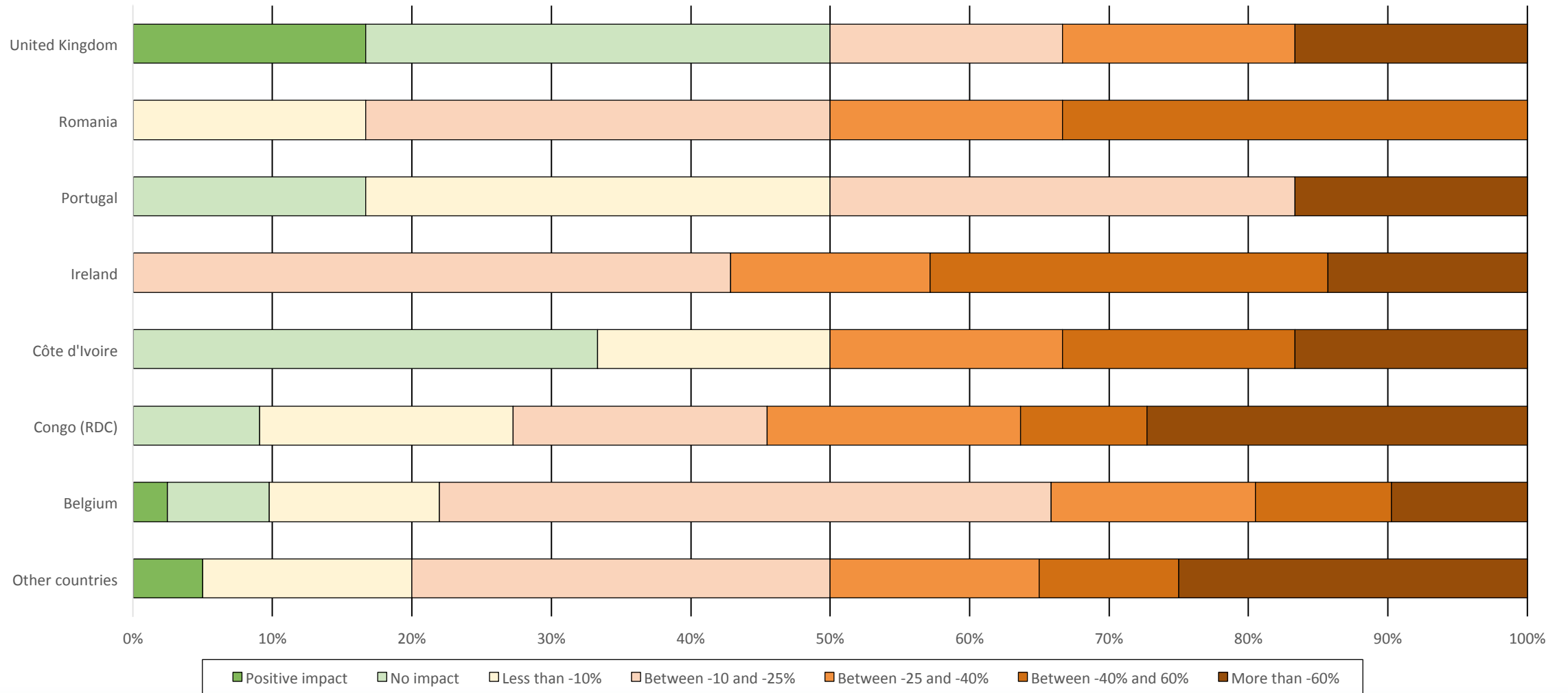
— Aggregated % of businesses - Other countries

— Aggregated % of businesses - Belgium

Notes:

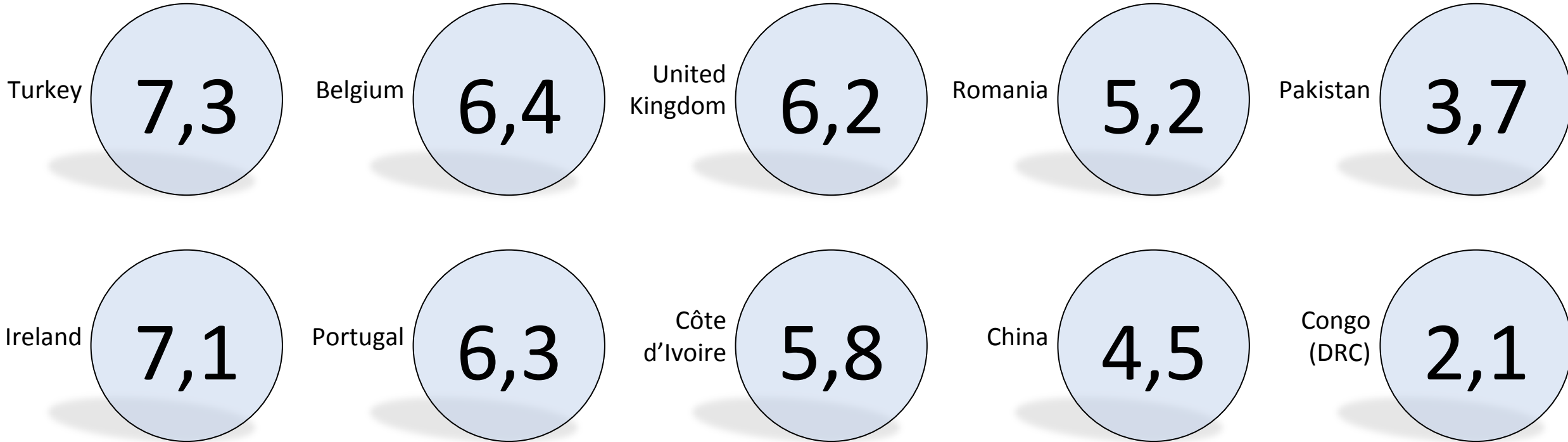
- Never: 1%
- Present and future activities too different for comparison : 3%

Impact of Coronavirus on revenues in 2020 per country

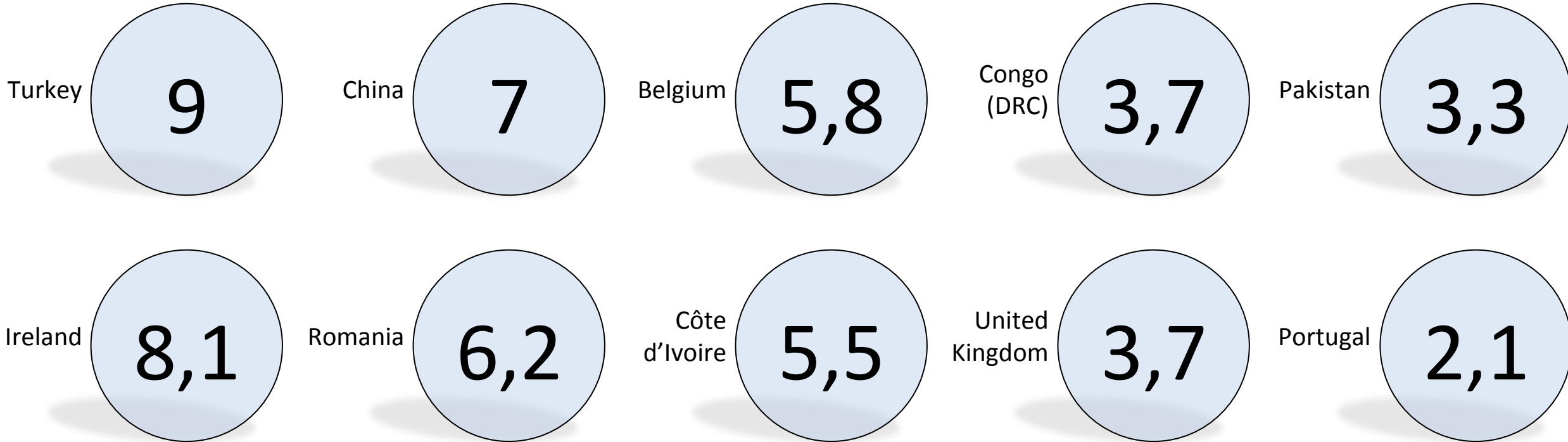


Rating of the business support measures taken by the government

(Average: 5,4)



Rating of the handling of the pandemic by the government (Average: 5,7)



Comments

La Covid-19 a une influence significative dans les indices et agrégats des sociétés et elle nous a permis de découvrir davantage d'outils de travail numérique que nous exploiterons de manière permanente.

We're lucky that Covid had a positive effect for our business as we're a logistics service provider. By re-opening of all markets and normalization of economies, we expect a better 2021.

It hasn't been perfect but the Belgian and the British government have put in a good effort to support companies.

We are dealing with the unknown in many ways so managing this crisis is a very fluid process which will require initiative and problem solving skills in all areas.

Impact is limited in 2020, the impact will be truly seen in the next 2-3 years.